

TICKETS AND FARES



The tickets from ESWE Verkehr – as individual as you are!



2018

CONVENIENCE TICKETS

SINGLE TICKETS

FULL-DAY PASSES

TRANSIT PASSES

TABLE OF FARES

Partner im



ESWE
VERKEHR

Tickets – as individual as you are!

Dear passengers,

Our ticket offers are as individual as your travel needs. Regardless of whether you use public transport regularly or sporadically, whether you are travelling alone or in a group, or whether you are looking for tickets valid within a specific time period: our wide range of convenience tickets and single tickets as well as full-day passes and transit passes, all of which are covered in this brochure, provides a tailor-made answer for even the most individual of needs.

All tickets can also be utilized in a particularly wide variety of ways: each ESWE Verkehr ticket is always a valid Rhein-Main-Verkehrsverbund (RMV) ticket, any ticket can be used for any means of local public transport within the RMV fare zone 6500 (Wiesbaden, Mainz and surroundings), and in some immediate areas of fare zone 6600. Not only is it then possible to use all ESWE Verkehr und MVG (Mainzer Verkehrsgesellschaft) city transit buses and the MVG city trams, but also the local RTV (Rheingau-Taunus-Verkehrsgesellschaft) buses, the regional RMV buses as well as the regional rail services, that is, the S-Bahn and the regional trains.

The principle of individual mobility also applies to the geographic scope of your ticket as the fares of price level 13 apply in the entire RMV fare zone 6500 as well as in some immediate areas of fare zone 6600. To simplify, the term of "fare zone 6500" is used in the following explanations (further details can be found on page 8 of this brochure).

"Schülerticket Hessen" is an annual transit pass for school students and apprentices valid throughout the state added recently for the school year of 2017/2018 (see page 4). Attention: be sure not to mistake Schülerticket Hessen for Hessenticket or vice versa (group day pass valid throughout Hesse, see page 7).

We wish you many pleasant journeys with your individual local transport!

Your ESWE Verkehrsgesellschaft

Guaranteed punctuality

Rhein-Main-Verkehrsverbund (RMV) introduced a "10 minute guarantee" as of June 1st, 2017. This applies across the entire RMV area, and thus also to the passengers of ESWE Verkehr. If reaching his or her destination more than ten minutes later than the arrival time as indicated on the time table, the passenger has the right to have the fare reimbursed according to the reimbursement table valid from time to time. Instead of having the fare reimbursed, taxi costs can also be reimbursed up to a limit of 25 euros at night from 9 p.m. on if it is expected that the destination will be reached with a delay of more than ten minutes. For further information on all warranty services, please go to: www.eswe-verkehr.de/servicegarantie

Be mobile, be individual – with “MEINE ESWE”!

Apropos individuality: The free “MEINE ESWE” App will notably simplify your own personal itinerary and improve your individual mobility by providing you with helpful information – anytime and anywhere. Furthermore, the “MEINE ESWE” community ensures that when it comes to public transport, your experience will be an individual one.

AMONG OTHER THINGS, THE “MEINE ESWE” APP CONTAINS ...

- the Rhein-Main-Verkehrsverbund (RMV) information timetable function that at any time shows you the best connection to get to your destination;
- access to real-time data from the ESWE network of routes, allowing you to check the current and exact departure time of “your” bus on your mobile device;
- the possibility to mark frequently used routes and stops as favorites so that you will always receive a “push” notification when new information concerning your selected route becomes available (e.g. delays or route changes).



www.eswe-verkehr.de/app

AMONG OTHER THINGS, THE “MEINE ESWE” COMMUNITY OFFERS YOU ...

- free membership including numerous interactive functions, such as writing posts and discussing topics in the online forum, creating and sharing image galleries, commenting on news, exchanging private messages with other community members as well as building friendships;
- the option to synchronize content data: when you log in to the “MEINE ESWE” app with your “MEINE ESWE” community account, community actions within the app are automatically synchronized with the community function on the ESWE-Verkehr-website. This means: if you use the app, for example, to select a favorite route or stop, you will be able to access that information on the website at any time.

www.eswe-verkehr.de/meineeswe





* Calculation base: multi-trip ticket adults of RMV price level 13

SUBSCRIPTION/9 O'CLOCK SUBSCRIPTION

The annual transit pass subscription for frequent bus users

- pays itself off after making 12 round trip journeys a month
- travel for 12 months and pay for only 10 – can be cancelled at any time
- acts as a valid, transferable ticket for anyone carrying it (also available as a personal, non-transferable ticket upon request)
- generous regulations allowing ticket-holders to be accompanied by co-passengers for free (see page 8 for further details)
- comes with numerous loyalty bonuses
- even more affordable with the “9 o'clock” option: valid after 9 o'clock on workdays; Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st for the whole day (within fare zone 6500 also applied on November 1st)
- delivered to you as a practical eTicket-chip card (with many safety features and the benefit of convenience)

www.eswe-verkehr.de/abo



* Calculation base: one-off payment of the total annual amount in advance

“SCHÜLERTICKET HESSEN” (HESSE SCHOOL STUDENT TICKET)

The “flat rate” for local public transport all over Hesse

- travel 365 days for € 1.- per day*
- for all school students and apprentices residing in or having their places of school or training in Hesse
- valid for one entire year throughout Hesse
- valid 24 hours a day, that is, also in the evening and on weekends
- freely chose the beginning of validity (the first day of any month)
- delivered to you as a practical eTicket-chip card (with many safety features and the benefit of convenience)

www.eswe-verkehr.de/schuelerticket



65-PLUS SUBSCRIPTION

For all the mobile, “young-at-heart seniors” over 65 years

- special version of the personal subscription (non-transferable ticket)
- valid all day and every day throughout all 365 days of the year with no time limitations
- valid on workdays in your selected fare zone; Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st in the entire RMV pay scale area network
- has all the advantages of a regular subscription (see to the left)
- enables you to travel first class on local trains – with no surcharge!
- delivered to you as a practical eTicket-chip card (with many safety features and the benefit of convenience)

www.eswe-verkehr.de/abo



FIRMENCARD/JOBTICKET

From companies to their employees

- for staff from companies based in Wiesbaden or Mainz employing at least 100 people (the contract will be concluded between ESWE Verkehr and the company)
- available as a RMV-FirmenCard or as a Rhein-Nahe-Nahverkehrsverbund (RNN) JobTicket
- numerous advantages for employees, for example, co-passengers can accompany you for free (see page 8) as well as its validity on leisure days and weekends
- varied benefits for the company: punctual and motivated employees, it bolsters your environmental commitment and much more

www.eswe-verkehr.de/firmencard

Short-journey ticket, single-trip ticket, multi-trip ticket, event ticket and the “KombiTicket”

THE SHORT-JOURNEY TICKET, “KURZSTRECKENTICKET”

- budget-friendly ticket for short journeys in particular
- only for immediate journeys
- changing buses is permitted for single journeys of up to three stops (2 km maximum)
- each stop has a poster showing you how far you can travel with the short-journey ticket

THE SINGLE-TRIP TICKET, “EINZELFAHRSCHIN”

- one person, one ticket, one journey
- only for immediate journeys
- changing buses is permitted

THE MULTI-TRIP TICKET, “SAMMELKARTE”

- when it comes to tickets, it’s a “classic”!
- five reduced-price single tickets in a “multi-trip pack”
- five tickets for the price of four normal single-trip tickets – save almost 20% as compared to buying a single ticket!
- saves you time: no looking for change, no lining up
- changing buses is permitted
- ticket must be validated with the stamping machine immediately after getting onto the bus!
- multi-trip tickets purchased before the change in fares (January 1st, 2018) can be used until June 30th, 2018**

THE EVENT TICKET, “VERANSTALTUNGSTICKET”

- a particularly affordable way to travel to many of the public festivals in Wiesbaden and Mainz, such as the “Sternschnuppenmarkt”, “Fastnacht” or “Rheingauer Weinwoche”
- valid return journey ticket until the end of the operating hours*
- available within the relative event durations at all points of sale, ticket machines, or directly from your bus driver
- ticket must be validated with the stamping machine immediately after getting onto the bus on both journeys (outward and return)!

THE “KOMBITICKET”

- local public transportation tickets which are incorporated into cultural or sporting event entrance tickets (the journey is included in the event’s admission fees)
- occasionally referred to as the “Kultur-Ticket” in Wiesbaden
- for the most part, it is valid in the entire RMV pay scale area network, but sometimes it is only valid in the Verkehrsverbund Mainz-Wiesbaden (VMW) fare zone
- recognizable by the “KombiTicket” logo
- you are entitled to a round trip journey to and from the event location
- do you organize cultural or sporting events and want to offer the “KombiTicket” to your visitors? Then do not hesitate to contact us. We look forward to hearing from you at: www.eswe-verkehr.de/kombiticket

* “valid until the end of the respective day’s operating hours” means valid until 5:00 a.m. on the next morning or, respectively, until the end of the last Nightliner trip.

** Furthermore, up to 3 year old multi-trip tickets may be exchanged for new tickets – in return for paying up the difference resulting from meanwhile applied tariff increase. Exchange locations are the mobility centers (RMV-Mobilitätszentrale) as well as the mobility info points (Mobilitätsinfos) (see backside of this brochure).

Day pass, group day pass and the “Hessenticket”

THE DAY PASS, “TAGESKARTE”

- worthwhile already when making two trips on the same day
- valid until the end of the respective day’s operating hours*
- make as many journeys as you like within Wiesbaden and Mainz using all means of public transportation

THE GROUP DAY PASS, “GRUPPENTAGESKARTE”

- valid for up to five persons
- worth buying if making a round trip journey with two or more persons on the same day
- valid until the end of the respective day’s operating hours*

- make as many journeys as you like within Wiesbaden and Mainz using all means of local public transportation

THE “HESENTICKET”

- valid for RMV, NVV (Nordhessischer Verkehrsverbund) and for parts of the VRN (Verkehrsverbund Rhein-Neckar)
- valid for up to five persons
- make as many journeys as you like within the three networks using all means of public transportation on the respective day of purchase
- valid after 9 o’clock till end of operating hours*; on workdays, Saturdays, Sundays and Hessian public holidays as well as December 24th and 31st for the whole day

TRANSIT PASSES

Weekly pass and monthly pass

THE WEEKLY PASS, “WOCHENKARTE”

- valid for seven consecutive days
- select your own starting date
- make as many journeys as you wish within the selected fare zone
- transferable to other passengers****
- co-passengers can accompany you for free**

THE MONTHLY PASS, “MONATSKARTE”

- valid until and including the same date of the following month***
- select your own starting date
- make as many journeys as you wish within the selected fare zone

- transferable to other passengers****
- co-passengers can accompany you for free**
- even more affordable with the “9 o’clock” option: valid after 9 o’clock till end of operating hours* on workdays; Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st (within fare zone 6500 also November 1st) for the whole day
- for customers from the age of 65, a personal, non-transferable 65-plus monthly pass is available: valid on workdays in your selected fare zone; Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st in the entire RMV pay scale area network (except fare zone transitions)

* “valid until the end of the respective day’s operating hours” means valid until 5:00 a.m. on the next morning or, respectively, until the end of the last Nightliner trip.

** For details on regulations regarding accompanied journeys, see page 8.

*** If the following month doesn’t feature the corresponding date, then it is valid until the day before.

**** Takes effect in adult fare only (but the 65-plus option of the monthly pass is not transferable).

Travelling within the entire fare zone 6500

The fares of price level 13 indicated in the table of fares on page 10 are valid in the entire RMV fare zone 6500. This zone includes not only the two state capitals Wiesbaden and Mainz, but also – on the Hessian side – the municipality of Bischofsheim, the town of Ginsheim-Gustavsburg and the municipality of Walluf. On the Rhine-land-Palatinate side, the municipalities of Wackernheim and Zornheim are also part of fare zone 6500. Price level 13 also applies to some neighboring areas of fare zone 6600, that is to the town of Hochheim am Main (incl. its Massenheim district) and to Hofheim's Wallau district.

Travel hassle-free to the surrounding areas: tickets tailored to your needs

You can find the fares for journeys to neighboring RMV fare zones in the table of fares on page 10. It is best to ask your bus driver concerning single journeys to surrounding areas farther away. For more frequent journeys to the surrounding areas, our Mobilitätszentrale* (mobility center) or our Mobilitätsinfos* (mobility info points) will gladly advise you.

Tag-along for free: the clever co-passenger regulation

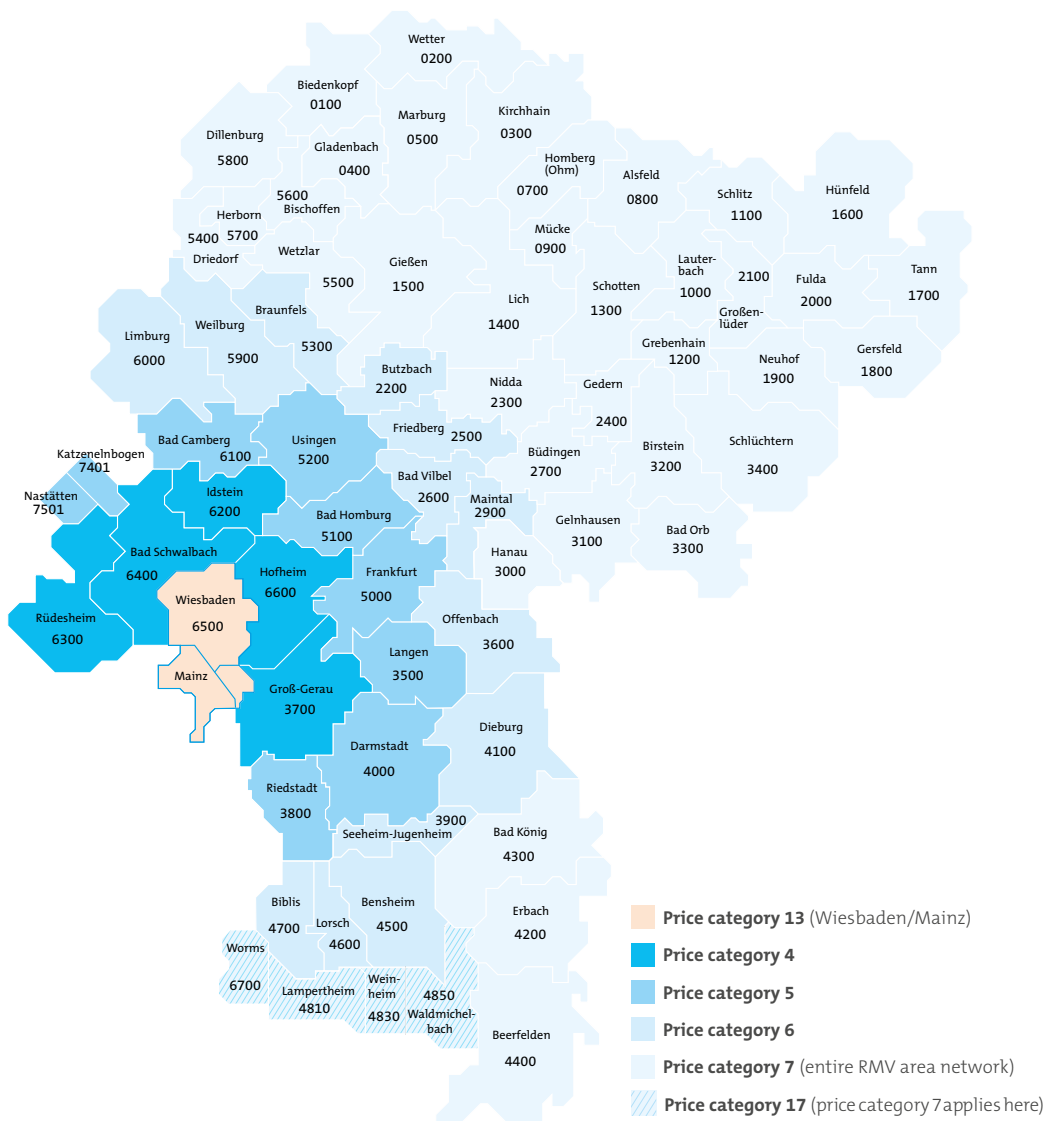
According to the regulations for accompanied journeys valid across the entire RMV, holders of adult fare transit and reduced fare passes (weekly, monthly and annual passes, including 9 o'clock and 65-plus passes) as well as JobTickets and FirmenCards with co-passenger regulations are allowed, within the scope of the price level they have booked, to take along one adult and an unlimited number of children under 15 years free of charge on Mondays through Fridays from 7 p.m., and the whole day on Saturdays, Sundays, Hessian public holidays as well as on December 24th and 31st.

In addition to that, according to the extended co-passenger regulation of the VMW (Verkehrsbund Mainz-Wiesbaden), holders of the transit and reduced fare passes mentioned above (excluding, however, JobTickets and FirmenCards) can also bring along all of their own or up to three other children under 15 years free of charge on Mondays through Fridays during the day (until 7 p.m.). This VMW regulation is valid in the entire fare zone 6500 (Wiesbaden, Mainz and surroundings) for all means of RMV transport, that is for bus and rail services (excluding IC and ICE trains). If the ticket holder is a child (6 to 14 years), the extended VMW co-passenger regulation does not apply.

* Addresses and opening hours can be found on the back of this brochure.

Your ticket fare: quickly and easily calculated

Locate your destination on the map and remember the color. Select this color in the table on page 10 to find out the ticket price.



Extract from the table of fares (gross prices, valid as of 01 January 2018)

	Wiesbaden / Mainz** Fare zone 6500				Entire RMV area network
	Price Category 13	Price Category 4*	Price Category 5*	Price Category 6*	Price Category 7*
SINGLE TICKETS					
Short-journey ticket ¹⁾					
Adults	1,70 €				
Children (6–14 years)	1,00 €				
Single-trip ticket					
Adults	2,80 €	4,90 €	8,50 €	12,20 €	15,80 €
Children (6–14 years)	1,60 €	2,85 €	5,05 €	7,20 €	9,30 €
Event ticket ¹³⁾					
Adults	4,55 €				
Children (6–14 years)	2,75 €				
Multi-trip ticket ²⁾					
Adults	5 x 2,28 € = 11,40 €				
Children (6–14 years)	5 x 1,38 € = 6,90 €				
FULL-DAY PASSES					
Day pass ³⁾					
Adults	5,35 €	9,55 €	16,55 €	23,80 €	30,80 €
Children (6–14 years)	3,00 €	5,55 €	9,85 €	14,05 €	18,15 €
Group day pass ^{3) 4) 16)}					
Adults and children	10,30 €	16,60 €	28,90 €	34,50 €	45,00 €
“Hessenticket” ^{9) 16)}					
Adults and children	35,00 €	35,00 €	35,00 €	35,00 €	35,00 €
TRANSIT PASSES					
Weekly pass ⁶⁾					
Adults ⁷⁾	24,00 €	40,10 €	53,90 €	67,40 €	81,10 €
Pupils / apprentices ⁸⁾	18,70 €	31,30 €	42,00 €	52,60 €	63,30 €
Monthly pass ⁹⁾					
Adults ⁷⁾	81,50 €	136,30 €	183,10 €	229,30 €	275,80 €
Pupils / apprentices ⁸⁾	63,60 €	106,30 €	142,80 €	178,90 €	215,10 €
9-o'clock monthly pass ^{7) 9) 11)}	65,20 €	109,00 €	137,30 €	172,00 €	206,90 €
65-plus monthly pass ^{7) 9) 15)}	65,20 €	92,30 €	124,10 €	139,90 €	157,50 €
CONVENIENCE TICKETS					
Subscription / annual transit pass ^{7) 10)}					
1 x direct debit / cash	798,70 €	1.335,70 €	1.794,40 €	2.247,10 €	2.702,80 €
10 x direct debit	à 81,50 €	à 136,30 €	à 183,10 €	à 229,30 €	à 275,80 €
9-o'clock subscription / 9-o'clock annual transit pass ^{7) 10) 11)}					
1 x direct debit / cash	639,00 €	1.068,20 €	1.345,50 €	1.685,60 €	2.027,60 €
10 x direct debit	à 65,20 €	à 109,00 €	à 137,30 €	à 172,00 €	à 206,90 €
65-plus subscription ^{7) 14)}					
1 x direct debit / cash	625,20 €	1.048,60 €	1.320,10 €	1.654,20 €	1.988,40 €
10 x direct debit	à 63,80 €	à 107,00 €	à 134,70 €	à 168,80 €	à 202,90 €
Schülerticket Hessen ¹²⁾					
1 x direct debit / cash	365,00 €	365,00 €	365,00 €	365,00 €	365,00 €
12 x direct debit	à 31,00 €	à 31,00 €	à 31,00 €	à 31,00 €	à 31,00 €

* Your ticket of this price level is valid in the fare zones as written on or stored in the ticket.

** For details on the complete fare zone 6500, see page 8.

You can find more fares, such as information on supplementary, family or social tickets, on our website:
www.eswe-verkehr.de

Further remarks on the table of fares from page 10

RMV and RNN tickets are available at ticket machines, from bus drivers (except for convenience tickets, transit passes and multi-trip tickets) and at all points of sale in Wiesbaden and Mainz. Separate fares brochures can be obtained from the Mobilitätszentrale (mobility center), the Mobilitätsinfos (mobility info points) and from our website. You can find the respective addresses, contact information and opening hours on the back of this brochure.

Remarks:

- ¹⁾ Single tickets for up to 3 stops, yet under the maximum of 2 kilometers.
 - ²⁾ Please validate your ticket with the stamping machine immediately after getting onto the bus.
 - ³⁾ Valid from the start to the end of our operating hours* for as many journeys as you like.
 - ⁴⁾ Day pass for groups of up to 5 persons.
 - ⁵⁾ Joint one-day ticket for the NVV, RMV and VRN Hessen regional transport networks. It entitles 5 persons to go on as many journeys as they like on the day of validity, and it is valid on workdays from 9 a.m. to the end of operating hours*; Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st for the whole day.
 - ⁶⁾ Valid on 7 consecutive days from the date specified.
 - ⁷⁾ Co-passengers are allowed to accompany you for free. You can find further information in this brochure on page 8.
 - ⁸⁾ Only valid in combination with a valid customer card.
 - ⁹⁾ Valid until and including the same date of the following month from the date specified. If the following month doesn't feature the corresponding date, then it is valid until the day before.
 - ¹⁰⁾ Optionally available in a personal or transferable version.
 - ¹¹⁾ Valid after 9 o'clock on workdays; Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st (within fare zone 6500 also November 1st) for the whole day.
 - ¹²⁾ Annual transit pass for school students and apprentices residing in or having their places of school or training in Hesse. Valid for local public transport throughout Hesse a whole year long. The previous product CleverCard is no longer available for the region of Hesse. From now on, it is offered for Mainz and transitioning zones connecting with transport networks of companies outside of Hesse.
 - ¹³⁾ Special purpose tickets are available and valid within the relative event durations. Please validate your ticket with the stamping machine (outward and return) immediately after getting onto the bus.
 - ¹⁴⁾ For customers from the age of 65; earliest possible starting date is the begin of the month in which the respective customer is turning to the age of 65 (official proof of age required). Only available as a personal subscription (non-transferable ticket). The 65-plus subscription is valid on workdays in your selected fare zone; in the entire RMV pay scale area network on Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st, and enables you to travel first class on local trains – with no surcharge.
 - ¹⁵⁾ For customers from the age of 65; earliest possible starting date is the birthday of turning into the age of 65 (official proof of age required). Available only as a personal, non-transferable option. Not available for fare zone transitions. The 65-plus monthly pass is valid on workdays in your selected fare zone; in the entire RMV pay scale area network (except fare zone transitions) on Saturdays, Sundays and Hessian public holidays as well as on December 24th and 31st. The ticket does not enable you to travel first class on local trains.
 - ¹⁶⁾ If a ticket includes fields for entering a name, the ticket will not be valid unless the first and last names of all travelers have been entered on the ticket.
- * "valid until the end of the respective day's operating hours" means valid until 5:00 a.m. on the next morning or, respectively, until the end of the last Nightliner trip.

Do you have any questions? We'll be happy to help you!

- **RMV-Mobilitätszentrale Wiesbaden (Wiesbaden mobility center)**

in the LuisenForum

Dotzheimer Strasse 6 – 8 (corner of Schwalbacher Strasse)

Bus stop: "Schwalbacher Strasse/LuisenForum"

Opening hours

Mondays, Tuesdays,

Thursdays, Fridays: 8 a.m. to 6 p.m.

Wednesdays: 8 a.m. to 8 p.m.

Saturdays: 10 a.m. to 2 p.m.

- **RMV-Mobilitätsinfos Wiesbaden (Wiesbaden mobility info points)**

Bus stop: "Hauptbahnhof", Gate A

Bus stop: "Luisenplatz", Gate B

Opening hours

Mondays to Fridays: 6 a.m. to 7 p.m.

Saturdays: 10 a.m. to 5 p.m.

- **Passenger service by phone and e-mail**

Phone: (0611) 450 22-450

(Mondays to Fridays: 7 a.m. to 6 p.m.)

E-mail: mobilitaetszentrale@eswe-verkehr.de

- **RMV timetable hotline**

Phone: (069) 24 24 80 24 (open 24/7)

Find us online at:

ESWE Verkehr interactive



www.eswe-verkehr.de



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