

TICKETS, FARES AND MORE

ESWE Verkehr ticket options – as individual as you!



2020

SPECIAL TICKETS AND PERIOD TICKETS

DAY PASSES AND SINGLE TICKETS

FARE OVERVIEW

MEINRAD BICYCLE SHARING SYSTEM

Partner im



ESWE
VERKEHR

Our mobility options – as individual as you!

Dear Valued Passengers,

Our ticket offers are as individual as your travel needs. Regardless of whether you use public transport regularly or sporadically, whether you are traveling alone or in a group, or whether you are looking for tickets valid within a specific time period: our wide range of convenience tickets and single tickets as well as full-day passes and event tickets, all of which are covered in this brochure, provides a tailor-made answer for even the most individual of needs.

Our tickets can also be used in a variety of different ways: Every ESWE Verkehr ticket is also valid as a RMV (Rhein-Main Verkehrsverbund) ticket, allowing travelers to use all of the urban public transport offers within the RMV fare zone 6500 (Wiesbaden, Mainz and the surrounding areas) as well as in some bordering areas within fare zone 6600.* In addition to the complete range of the city bus lines operated by ESWE Verkehr and by MVG (Mainzer Verkehrsgesellschaft), you can also use the MVG city trams, the local RTV (Rheingau-Taunus-Verkehrsgesellschaft) bus lines, the regional RMV buses and the regional commuter (S-Bahn) and regional trains.

We apply the concept of individual mobility to the geographic validity of our tickets as well. The fares for price level 13 are valid within RMV fare zone 6500 as well as for bordering areas in fare zone 6600 (hereinafter, we simply refer to this as “fare zone 6500”, see page 8).

Two important new features have also been customized to meet your individual needs rolling out in 2020. The new Hesse senior ticket (see page 5) is replacing the former 65-Plus subscription ticket, and the newly introduced fare zone 30 allows users to easily travel between the city of Wiesbaden and five neighboring municipalities in the Rheingau-Taunus district at an affordable price (see page 8).

And if that wasn't enough, abiding by the motto of connected mobility – the possibility of individually connecting with different modes of transportation – ESWE Verkehr has been renting out bikes since 2018. More information about ESWE Verkehr meinRad bike rentals can be found here to the right.

As you can see for yourself, our local public transport options are just as individual as you, offering a wide variety of possibilities.

We hope you have a great ride!

Kind Regards, ESWE Verkehrsgesellschaft

* Exception: tickets in price level 30 (see page 8)

ESWE Verkehr meinRad

Since mid-2018, we have placed nearly 500 orange rental bikes at numerous stations across the city with the aim of making your trip more flexible and environmentally friendly. Download our free app to easily find your next rental bike. You can use your smartphone to rent, park and return a bike with an interface that is user-friendly and extremely intuitive. Start peddling and experience how ESWE Verkehr meinRad works as a perfect addition to our bus service.

Additional information can be found on our website:

www.meinrad-wiesbaden.de



1



Before renting a bike for the first time:

Download the app, register and activate your account at our Mobility Center.*



ESWE Verkehr meinRad Wiesbaden
Free app available in the Apple App Store and the Google Play Store.

2



Renting:

Rent a bike at a station of your choice using the app.

3



Returning:

Return your bike to your destination station using the app. If the station is already full, you can simply leave the bike right next to the station.



Parking:

Use the app to park your bike for any stops that you make along your way. You will be charged for the rental during this time.

	Standard		Special** (public transport subscription holder, students)	
	Basis	Comfort	Basis	Comfort
Base fare	–	€ 90,00/year	–	€ 72,00/year
First 60 minutes	€ 1,50	free	€ 0,75	free
Every additional 30 min.	€ 1,50	€ 1,50	€ 0,75	€ 0,75

* In order for us to verify your personal information, please register at our Mobility Center (see back of this brochure) using a debit card or a credit card as well as a photo ID. You can find up-to-date information on our website: www.meinrad-wiesbaden.de

** For users with a subscription ticket, JobTicket, FirmenCard, Hesse LandesTicket, CleverCard, Hesse Student ticket, RNN school year ticket, or university semester ticket from an institution located outside of Mainz. The card holder must be at least 18 years of age and in possession of a transport ticket for RMV fare zone 6500/RNN fare zone 300 (Mainz/Wiesbaden) or RMV fare zone 6870/RNN fare zone 320 (Ingelheim).



SUBSCRIPTION/9-AM SUBSCRIPTION ABONNEMENT/9-UHR-ABONNEMENT

Annual ticket for frequent commuters

- pays off after 13 roundtrip commutes per month*
- functions as a transferable ticket for anyone that holds it (also available as a personalized, non-transferable ticket)
- offers generous companion traveler benefits (see page 8)
- provides numerous additional benefits, such as our special “loyalty bonus” as well as attractive discounts for the ESWE Verkehr meinRad bike sharing system (see page 3)
- the 9-am subscription ticket is even cheaper: valid from 9:00 am, Monday to Friday, and all day on Saturdays, Sundays and national holidays in Hesse, as well as on December 24th and 31st (and in fare zone 6500 on November 1st)
- delivered to you as a practical eTicket chip card (with numerous benefits to ensure security and comfort of use)

* Basis for fare calculation: adult multi-ride ticket for price level 13

HESSE STUDENT TICKET SCHÜLERTICKET HESSEN

Hesse-wide “flat rate” on public transport for students and apprentices

- ride for 365 days a year paying only 1 euro per day*
- for all students and apprentices residing in Hesse and/or attending school/an apprenticeship in Hesse
- valid throughout the state of Hesse for the entire year
- can be used around the clock, including evenings and weekends
- start date for validity period can be set by user (first day of every month)
- delivered to you as a practical eTicket chip card (with numerous benefits to ensure security and comfort of use)

* Basis for fare calculation: up-front one-time payment of the entire annual amount



HESSE SENIOR TICKET SENIORTICKET HESSEN

Hesse-wide “flat rate” on public transport for anyone 65 years of age or over*

- ride for 365 days a year paying only 1 euro per day**
- card holder may reside outside of Hesse
- valid from 9:00 am to 5:00 am of the following day, Monday to Friday, and all day on Saturdays, Sundays and national holidays in Hesse as well as on December 24st and 31st
- start date for validity period can be set by user (first day of every month)
- may not be transferred to other users
- delivered to you as a practical eTicket chip card (with numerous benefits to ensure security and comfort of use)
- also available in the “comfort edition” at an extra charge, with the following three additional features: valid around the clock every day, access to the 1st-class cabins on regional trains and generous companion traveler benefits (see page 8)



* Earliest possible start date is the beginning of the first month in which the ticket holder turns 65

** Basis of fare calculation: up-front one-time payment of the entire annual amount

JOBTICKET FIRMENCARD

From companies to their employees

- for individuals working at companies located in Wiesbaden or Mainz with at least 100 employees (and a contract between ESWE Verkehr and the company)
- available as a RMV FirmenCard or as a JobTicket from RNN (Rhein-Nahe-Nahverkehrsverbund)
- offers employees a wide range of advantages, such as companion traveler benefits (see page 8) as well as use during days off and on weekends
- also provides companies with numerous advantages: punctual and motivated staff members, proof of commitment to environmental protection, etc.



Short-distance ticket, single-ride ticket, multi-ride ticket, event ticket and "KombiTicket"

Are you an infrequent or occasional public transport user?

Then our single-ride tickets are your best bet!

SHORT-DISTANCE TICKET, KURZSTRECKENTICKET

- especially affordable tickets for short-distance trips in Wiesbaden and Mainz
- only valid for immediate boarding
- transfers permitted
- single rides of up to three stops/stations (not further than 2 km)
- cannot be used for DB train trips (exception: DB trip between "Mainz Hauptbahnhof" and "Mainz Römisches Theater")
- most stops/stations are equipped with signs indicating which stops/stations are served by the short-distance ticket from that stop/station

SINGLE-RIDE TICKET, EINZELFAHRSCHHEIN

- one person, one ticket, one ride
- only valid for immediate boarding
- transfers permitted

MULTI-RIDE TICKET, SAMMELKARTE

- the most "classic" of all tickets
- five single-ride tickets for the price of four
- save over 20 % compared to the purchase of five individual single-ride tickets
- save time: avoid looking for change and long lines
- transfers permitted
- please remember to validate the applicable part of your multi-ride ticket once per ride at the stamp machine when boarding
- paper multi-ride tickets purchased prior to the fare adjustment from January 1st, 2020 (purchase date printed on ticket) can be used until June 30th, 2020*

EVENT TICKET, VERANSTALTUNGSTICKET

- an especially affordable way to get to public festivals in Wiesbaden and Mainz, such as the "Sternschnuppenmarkt", "Rheingauer Weinwoche", or carnival
- valid for roundtrip travel until 5:00 am of the following day
- available for purchase at all pre-sale locations, ticket machines and directly from bus drivers during the special event period
- please remember to validate your ticket (outward and return journeys) at the stamp machine when boarding

KOMBITICKET

- a local public transport ticket that is integrated into your admission to cultural and sport events (and is therefore part of the event admission price)
- generally valid for the entire RMV fare region and in some cases only for the VMW (Verkehrsverbund Mainz-Wiesbaden) region
- look for the "KombiTicket" logo on your admission ticket
- valid for roundtrip travel to and from the event location
- are you an organizer of a cultural or sport event and are you interested in offering visitors a "KombiTicket"? We look forward to hearing from you

* As a courtesy, we allow paper multi-ride tickets purchased in the last three years (with five complete sections) to be exchanged for up-to-date multi-ride tickets. The user simply has to pay the difference in price (owing to fare increases) between the old and the new multi-ride tickets. In the event of fare reductions, the difference will not be refunded. Multi-ride tickets can be exchanged at the Mobility Center and Mobility Info Points (see back of this brochure).

Day pass, group day pass and HESSE TICKET

Would you like to use our public transport network for unlimited rides in one day? Whether traveling in a group or alone, we have the optimal ticket for you!

DAY PASS, TAGESKARTE

- recommended for anyone taking two or more trips in a single day
- valid from midnight until 5:00 am of the following day
- unlimited trips using the public transport network in the selected area

GROUP DAY PASS, GRUPPENTAGESKARTE

- valid for up to five travelers
- recommended for two or more people taking two trips on the same day
- valid from midnight until 5:00 am of the following day for unlimited trips using the public transport network in the selected area

HESSE TICKET, HESSENTICKET

- valid in the entire state of Hesse (and in certain border areas of neighboring states)
- valid for up to five people
- unlimited trips using the RMV, NVV (Nordhessischer Verkehrsverbund) and VRN (Verkehrsverbund Rhein-Neckar) public transport network on the selected date of validity
- Monday to Friday from 9:00 am until the end of service for the given day and all day on Saturdays, Sundays and public holidays in Hesse, as well as on December 24th and 31st

PERIOD TICKETS

Weekly pass and monthly pass

Whether traveling alone or with others, our period tickets are perfect for whoever would like to take an unlimited number of trips within a certain period of time.

WEEKLY PASS, WOCHENKARTE

- valid starting on a selected day and for six consecutive days after
- unlimited trips within the selected area
- can be transferred to another user*
- take along a companion for free**

MONTHLY PASS, MONATSKARTE

- valid until the end of the same day of the following month***
- option to start on any day of the month
- unlimited trips within the selected area
- can be transferred to another user*

- take along a companion for free**
- the 9-am version is even cheaper: valid from 9:00 am to 5:00 am of the following day, Monday to Friday, and all day on Saturdays, Sundays and national holidays in Hesse, as well as on December 24th and 31st (and in fare zone 6500 on November 1st)
- also available as a personal, non-transferable 65-Plus monthly pass for senior users aged 65 and above: valid from Monday to Friday, within the selected price level, and all day on Saturdays, Sundays and national holidays in Hesse, as well as on December 24th and 31st, in the entire RMV fare region (excluding transfer fare areas)

* Only available as an adult fare (the 65-Plus monthly pass is non-transferable).

** See page 8 for details about the companion traveler rules.

*** If the following month does not contain the same day, the ticket will be valid until the end of the final day of that month.

Trips in the greater metropolitan area: the entire 6500 fare zone

The fares within price level 13 listed in the fare overview on page 10 are valid for the entire RMV 6500 fare zone. This includes both federal state capitals of Wiesbaden and Mainz, as well as Bischofsheim, Ginsheim-Gustavsburg and Walluf on the Hesse side and Wackernheim and Zornheim on the Rhineland-Palatinate side. Price level 13 also includes some bordering areas within fare zone 6600, i.e. Hochheim am Main (including the district of Massenheim) and the district of Wallau in Hofheim.

Take a ride into the countryside using one of our tickets

Information about fares for trips to neighboring RMV fare zones can be found in the fare overview on page 10. For single rides in the extended regions around Wiesbaden and Mainz, please consult the bus driver. The staff at our Mobility Center* or at our Mobility Info Points* would be glad to assist you about frequent tours to surrounding areas.

Take note: Starting in 2020, we will introduce the especially affordable price level 30. This “neighborhood fare” will be valid for trips between Wiesbaden (including Amöneburg, Kastel and Kostheim) and the five neighboring municipalities in the Rheingau-Taunus district: Eltville, Kiedrich, Niedernhausen, Schlangenbad and Taunusstein.

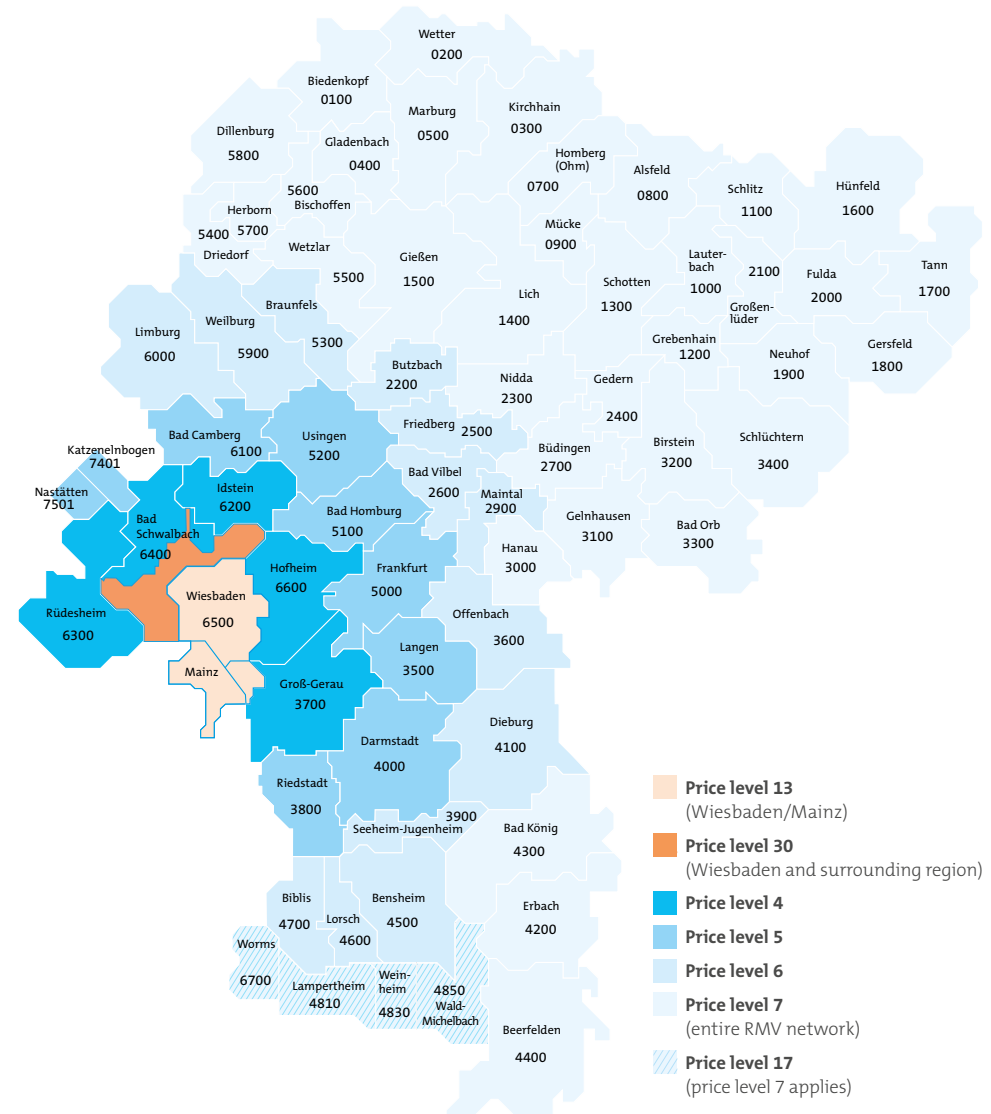
Tagging along for free: our clever companion tickets

In accordance with the RMV-wide companion traveler regulations, those in possession of period tickets or special tickets with an adult fare (weekly, monthly, annual, 9-am, 65-Plus monthly pass and Hesse senior ticket, as well as JobTicket and FirmenCard holders) are entitled to bring along one adult companion as well as an unlimited number of children under the age of 15. Starting from Monday to Friday at 7:00 pm and all day on Saturdays, Sundays and national holidays in Hesse, as well as December 24th and 31st, free of charge within the purchased price level.

Additionally, in accordance with the *extended VMW (Verkehrsverbund Mainz-Wiesbaden) companion traveler regulations*, users in possession of the period tickets and special tickets outlined above (excluding JobTickets and FirmenCards) can bring along all of their own children and up to three other children under the ages of 15, during the day from Monday to Friday (until 7:00 pm) free of charge. This VMW regulation applies to all of fare zone 6500 (Wiesbaden, Mainz and the surrounding areas) on all RMV modes of transport, i.e. all buses and trains (excluding IC and ICE trains). These extended VMW companion traveler regulations do not apply to ticket users who are children (between the age of 6 and 14).

The price of your ticket: easy and quick to calculate

Look for your destination on our overview map and remember the color, then locate the color in the table on page 10 in order to determine the corresponding price.



* See back of this brochure for location addresses and opening hours.

Excerpt from the fare overview (gross price, valid as of 01/01/2020)

	Wiesbaden/Mainz Fare zone 6500**	Wiesbaden (6501) and surrounding municipalities***				Entire RMV network
	Price level 13	Price level 30*	Price level 4*	Price level 5*	Price level 6*	Price level 7*
SINGLE-RIDE TICKETS, "EINZELTICKETS"						
Short-distance ticket ^{1) 2)}						
Adults	€ 1,85					
Children (6–14 years old)	€ 1,10					
Single ticket ²⁾						
Adults	€ 2,90	€ 4,15	€ 5,00	€ 8,70	€ 12,50	€ 16,20
Children (6–14 years old)	€ 1,70	€ 2,45	€ 2,95	€ 5,10	€ 7,30	€ 9,40
Event ticket ³⁾						
Adults	€ 4,60					
Children (6–14 years old)	€ 2,70					
Multi-ride ticket ⁴⁾						
Adults	€ 5 x 2,30 = € 11,50					
Children (6–14 years old)	€ 5 x 1,35 = € 6,75					
DAY PASSES, "TAGESTICKETS"						
Day pass ⁵⁾						
Adults	€ 5,80	€ 8,10	€ 9,75	€ 16,95	€ 24,40	€ 31,60
Children (6–14 years old)	€ 3,20	€ 4,80	€ 5,75	€ 9,95	€ 14,25	€ 18,35
Group day pass ^{6) 6) 7)}						
Adults or children	€ 10,80	€ 13,90	€ 16,70	€ 29,10	€ 35,00	€ 45,50
Hesse ticket ^{7) 8)}						
Adults or children	€ 36,00	€ 36,00	€ 36,00	€ 36,00	€ 36,00	€ 36,00
PERIOD TICKETS, "ZEITICKETS"						
Weekly pass ⁹⁾						
Adults ¹⁰⁾	€ 24,90	€ 34,20	€ 41,30	€ 55,50	€ 69,50	€ 83,60
Students/apprentice ¹¹⁾	€ 19,40	€ 26,70	€ 32,20	€ 43,30	€ 54,20	€ 65,20
Monthly pass ¹²⁾						
Adults ¹⁰⁾	€ 84,50	€ 116,30	€ 140,50	€ 188,70	€ 236,20	€ 284,10
Students/apprentice ¹¹⁾	€ 65,90	€ 90,70	€ 109,60	€ 147,20	€ 184,20	€ 221,60
9-AM monthly pass ^{10) 12) 13)}	€ 67,60	€ 93,00	€ 112,40	€ 141,50	€ 177,20	€ 213,10
65-Plus monthly pass ^{10) 11) 12) 14)}	€ 67,60	€ 80,20	€ 95,20	€ 127,80	€ 144,10	€ 162,20
SPECIAL TICKETS, "VORTEILTICKETS"						
Subscription/Annual ticket ^{10) 15)}						
1 x debit/cash payment	€ 827,90	€ 1.139,50	€ 1.377,10	€ 1.849,30	€ 2.315,00	€ 2.784,20
12 x installments	à € 70,40	à € 96,90	à € 117,10	à € 157,25	à € 196,85	à € 236,75
9-AM subscription/Annual ticket ^{10) 15) 16)}						
1 x debit/cash payment	€ 662,70	€ 911,40	€ 1.101,30	€ 1.386,50	€ 1.736,40	€ 2.088,60
12 x installments	à € 56,35	à € 77,50	à € 93,65	à € 117,90	à € 147,65	à € 177,60
Hesse student ticket ^{10) 19)}						
1 x debit/cash payment	€ 365,00	€ 365,00	€ 365,00	€ 365,00	€ 365,00	€ 365,00
12 x installments	à € 31,00	à € 31,00	à € 31,00	à € 31,00	à € 31,00	à € 31,00
Hesse senior ticket ^{10) 16) 17)}						
1 x debit/cash payment	€ 365,00	€ 365,00	€ 365,00	€ 365,00	€ 365,00	€ 365,00
12 x installments	à € 31,00	à € 31,00	à € 31,00	à € 31,00	à € 31,00	à € 31,00
Hesse senior comfort ticket ^{10) 16) 18)}						
1 x debit/cash payment	€ 625,00	€ 625,00	€ 625,00	€ 625,00	€ 625,00	€ 625,00
12 x installments	à € 53,00	à € 53,00	à € 53,00	à € 53,00	à € 53,00	à € 53,00

* Your ticket in this price level is valid for the fare zones printed or saved on the ticket.

** See page 8 for details about all of fare zone 6500.

*** Valid for the following neighboring municipalities in the Rheingau-Taunus district: Eltville, Kiedrich, Niedermhausen, Schlangenbad and Taunusstein (see page 8).

Details about the fare table on page 10

RMV and RNN tickets are available at ticket machines and directly from bus drivers. Most can also be purchased at all pre-sale locations in Wiesbaden and Mainz. Ticket brochures are available at the Mobility Center and at Mobility Info Points (see back of this brochure).

Please note:

- For single trips of up to three stops/stations (not further than 2 km).
- Only for immediate boarding.
- Available and valid on special days. Please remember to validate at the stamp machine when boarding (for outward and return journeys).
- Please validate the respective section of the multi-ride ticket one time using the stamp machine when boarding.
- Valid for unlimited trips from midnight until 5:00 am of the following day.
- Day pass for groups of up to 5 people.
- If the ticket includes a name field, it will only be valid if the full name of the principle user as well as all of the accompanying travelers has been filled in prior to boarding.
- RMV, NVV and VRN network ticket. Allows up to 5 people to take unlimited trips on the date of validity, Monday to Friday from 9:00 am to 5:00 am of the following day and all day on Saturdays, Sundays and national holidays in Hesse, as well as on December 24th and 31st.
- Valid starting on a selected day and for the six following days.
- Includes our practical companion traveler regulation. Refer to page 8 for additional information.
- Only valid when presented with a valid customer card (credentials).
- Valid from the selected start day until the end of the same day of the following month. If the following month does not contain the same day, the ticket will be valid until the end of the final day of that month.
- Valid from 9:00 am to 5:00 am of the following day, Monday to Friday, and all day on Saturdays, Sundays and national holidays in Hesse as well as on December 24th and 31st (and in fare zone 6500 on November 1st).
- For all users aged 65 and above; the individual's 65th birthday is the earliest possible start date (official proof of age is required). Only available as a personal, non-transferable ticket. Not available for transfer zones. The 65-Plus monthly pass is valid from Monday to Friday within the selected price level and all day on Saturdays, Sundays and national holidays in Hesse, as well as on December 24th and 31st, in the entire RMV fare region (excluding transfer fare areas). This ticket does not entitle passengers to free 1st-class upgrades on regional trains.
- Available as a personal or a transferable version.
- Personal annual tickets from RMV, NVV and VRN. For all users aged 65 and above; the individual's 65th birthday is the earliest possible start date (official proof of age is required). Valid for the local public transport network throughout the state of Hesse for an entire year.
- Valid from Monday to Friday within the selected price level and all day on Saturdays, Sundays and national holidays in Hesse, as well as on December 24th and 31st. Time restrictions do not apply during the event "Hessentag". This ticket does not entitle users to 1st-class trips on regional trains, not even with a supplementary ticket.
- Valid without time restrictions. This ticket entitles passengers to 1st-class trips on regional trains.
- Personal annual ticket for students and apprentices residing in Hesse and/or attending school/an apprenticeship in Hesse. Valid for the local public transport network throughout the state of Hesse for an entire year. Please refer to the corresponding fare details for additional information.

On-time guarantee

In line with the RMV 10-minute guarantee, passengers who experience a delay of over 10 minutes are entitled to a partial refund of the trip cost, provided that the guarantee conditions are met. Please refer to the current refund table for the exact value of the refund. In lieu of a partial refund of the trip cost, users can receive a refund for taxi fare of up to 25 euros at any time between 9:00 pm (planned departure) and the end of the service (5:00 am, or the last scheduled departure of the corresponding night line), provided that the destination would foreseeably be reached with a delay of more than 10 minutes. This option can only be used by one person per trip and per delay or trip cancellation. For more information, please visit: <https://www.rmv.de/c/en/services/passenger-rights/rmv-10-minute-guarantee>

Do you have any questions? We are happy to help you!

- **ESWE Verkehr Mobility Center**

Marktstraße 10, 65183 Wiesbaden

Located at the stop “Dernsches Gelände/Rathaus/Schloßplatz”

Opening hours

Monday to Saturday: 8:00 am to 7:00 pm

- **ESWE Verkehr Mobility Info Points**

Located at the stops “Hauptbahnhof”, bus platform A

and “Luisenplatz”, bus platform B

Opening hours

Monday to Friday: 6:00 am to 7:00 pm

Saturdays: 10:00 am to 7:00 pm

- **Passenger service via telephone and E-mail**

Telephone: (0611) 450 22-450

(Monday to Saturday, 7:00 am to 7:00 pm)

E-mail: mobilitaetszentrale@eswe-verkehr.de

- **RMV timetable information via phone**

Telephone: (069) 24 24 80 24 (24 hours per day)

- **ESWE Verkehr interactive**

We are also there for you online:



eswe-verkehr.de



[/eswe_verkehr](https://www.instagram.com/eswe_verkehr)



[/esweverkehr](https://www.facebook.com/esweverkehr)



[/esweverkehr](https://www.youtube.com/esweverkehr)

ESWE Verkehrsgesellschaft mbH

Gartenfeldstrasse 18

65189 Wiesbaden

Phone (0611) 450 22-450

www.eswe-verkehr.de

Created: 01/2020; subject to alterations